



November 2020

Dear Parent/Carer

RE: FROG PARENT PORTAL

I am pleased to be able to inform you that you have access to our Frog Learning Platform. Unlike our school's website, the information on Frog is personalised to you and your children. Frog will run on your computer, tablet or smartphone and comes with a free app called 'My Frog' - available from the Google Play Store and Apple App Store.

To access your account for the first time:

1. Go to: <https://vle.harrogatehighschool.co.uk/>
 - Please note: you can also access Frog by clicking on the link at the top of our school website home page
2. On the login page select the **Forgot Password** link
3. You will be prompted to enter your email address (this should be the email address you have previously supplied the school as contact email) and click **Submit**.
4. Check your email inbox for an email from Frog (you may need to check the spam folder, if the email does not appear).
5. Follow the email instructions to login, you will now see on the login screen your username and password reset form.

The parent portal also contains:

- All school letters
- A noticeboard informing you of the latest news
- Term dates
- We are working hard to make further development which will notify you of when they are ready

Personalised information is also available:

- Attendance summaries, both by day and lesson
- Academic achievements (when assessment cycles are completed for each year group – we will notify you when these are available)

We have included a parental advice section created by Alistair Smith - a nationally renowned educator. The 'Parents As Learners' site within Frog offers advice and guidance on how you can help your child learn and succeed.

Remember to install the **My Frog** app for easy access:



Shortlink:
bit.do/myfrog



Yours sincerely

Mr L Wilson
Assistant Head

